

Cloud Telephony Trends for Business

Build a Professional Brand Image with PROBUZ

- ▶ Probus Makes your business shine.
- ▶ we make your call management simpler and professional.
- ▶ Small or big, probuz values every business.
- ▶ We take pride in our communication technology.
- ▶ Delivers faster and richer customer experience.



Our Services



Business Numbers

Virtual Mobile numbers

Probus Virtual Numbers can help you control the way you route sales calls, you can choose to ring all phone lines simultaneously or in sequence

Toll Free numbers

With Probus toll free numbers, customers won't think twice before they reach out to you. This is easy to you communication channel allows your customer to call you without incurring any call charges



Missed Call Tracking



Real-Time Analytics



SMS Notification



Smart IVR



Call Forwarding



Number Choices

Admin Portal

A user Friendly Dashboard That Has Diverse Smart Features for intelligent Monitoring.



A Dashboard should be wise, and with PROBUZ you can easily monitor live calls and check the status and ongoing activities across various departments. Our easy menu doesn't need any training. Once installed, you are immediately good to go.

Voice Broadcast



With PROBUZ voice broadcast ,you can record a message and send it across to a million people at the same time,effortlessly.Make bulk confirmation calls,share discount offers,automated alerts and reminders with your customers.Every delivered voice message carries the ideas and propositions of your business and finds a place in the customer’s phone with an assurance that it doesn’t go unheard.

SMS Broadcast

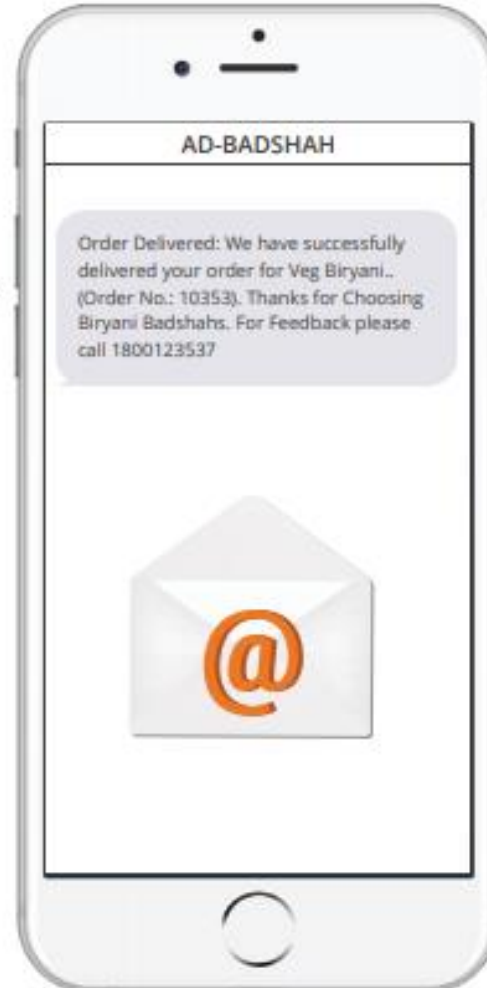
SMS broadcasting is the fastest growing method to connect to customers with or without internet at a low cost.

Transactional SMS

The number of customers doing online transactions have increased remarkably so transactional SMS are unavoidable for businesses doing online sales. Send instant OTPs, request status such as order delivery, feedbacks, refunds, referral codes and more.

Promotional SMS

The relevance of SMS promotion has never gone less. A simple SMS can carry not just discount offers, promo codes or event promotional messages but can be channelized very efficiently to keep your customers in the orbit of your business service.



Missed Call Service

Let your customer connect with you in a simple yet efficient way (or in other words, the 'Indian' way.) Get your 'missed call number' with the services that suit your business:

Missed Call To Connect



Lead Generation



User Registration



Call Back Service

Missed Call To Verify



Cash on Delivery
Verification



Mobile Number
Verification



Web user Registration
Verification

Missed Call To Vote



IVR

An automated voice to your business that leads your customers to a solution without any hassle. With just a few press of buttons, you can swiftly route your customer to a favourable spot.

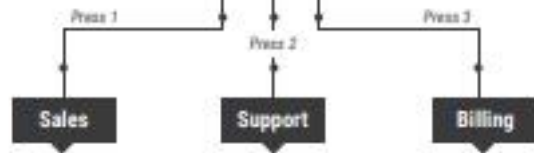
Your Business Number



PROBUZTM
Next Level IT Solutions



Welcome to
"Your Company Name"



Call Routing



Unlimited Channels



Personalization



Call Recording



SMS-Email
(Notification)



Call Analytics

Click to Call

Servetel presents Click-to-Call (CTC) in two modes:



Use Admin Console
to dial calls to customer within
one click

Deploy it on your website/mobile
app to let customers request
an automated callback



Agent Selection
Available



Dialer & CRM
Integration



Free Customization
of CTC Popup



API for Mobile
Apps



Callback Scheduling
Choice



Centralized Control
for Monitoring



Authentication Check

Pricing

A quick call with one of our extremely polite and well informed Sales Enthusiasts will garner all the information you need to make an informed decision. We only ask for 10 minutes of your time.

A Cloud Based Business Call Management System

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